

# FACTS

Rev. 6/2018

## WHAT DOES FREEDOM DEBT RELIEF, LLC ("FREEDOM") DO WITH YOUR PERSONAL INFORMATION?

<b>Why?</b>	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
<b>What?</b>	The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> <li>• Social Security number and credit card or other debt</li> <li>• Account Balances and transaction history</li> <li>• Income and employment information</li> </ul>
<b>How?</b>	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Freedom chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Freedom share?	Can you limit this sharing?
<b>For our everyday business purposes—</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes—</b> to offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	Yes	No
<b>For our affiliates' everyday business purposes—</b> information about your transactions and experiences	Yes	No
<b>For our affiliates' everyday business purposes—</b> information about your creditworthiness	Yes	Yes
<b>For our affiliates to market to you</b>	Yes	Yes
<b>For nonaffiliates to market to you</b>	Yes	Yes

<b>To limit our sharing</b>	<p>Call <b>800-655-6303</b> — our menu will prompt you through your choice(s) or Visit us online: <a href="https://preferences.freedomdebtrelief.com/email">https://preferences.freedomdebtrelief.com/email</a></p> <p><b>Please note:</b> If you are a <i>new</i> customer, for those types of information where you have a right to limit our sharing, we can begin sharing your information <b>30</b> days from the date we sent this notice. When you are <i>no longer our customer</i>, we continue to share your information as described in this notice.</p> <p>However, you can contact us at any time to limit our sharing.</p>
<b>Questions?</b>	Call <b>800-655-6303</b> or go to <a href="http://www.freedomdebtrelief.com">www.freedomdebtrelief.com</a>

Who we are	
Who is providing this notice?	Freedom Debt Relief, LLC, Freedom Financial Network, LLC, Bills.com, LLC, and Freedom Financial Asset Management, LLC
What we do	
How does Freedom protect my personal information?	<p>To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.</p> <p>For more information, please contact Customer Service at <a href="mailto:support@freedomdebtrelief.com">support@freedomdebtrelief.com</a> or 800-655-6303</p>
How does Freedom collect my personal information?	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> <li>• Open an account or give us your income information</li> <li>• Provide account information or provide employment information</li> <li>• Give us your contact information</li> </ul> <p>We also collect your personal information from others, such as credit bureaus, affiliates or other companies.</p>
Why can't I limit all sharing?	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> <li>• Sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>• Affiliates from using your information to market to you</li> <li>• Sharing for nonaffiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing. <b>See attachment for more on your rights under state law.</b></p>
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account
Definitions	
Affiliates	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <p><i>Our affiliates include financial companies such as Freedom Financial Asset Management, LLC, Freedom Financial Network, LLC, and Bills.com, LLC</i></p>
Nonaffiliates	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <p><i>We share with nonaffiliates in the categories of direct marketing companies, service providers, insurance companies and broker/dealers.</i></p>
Joint marketing	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <p>Our joint marketing partners include: Financial Institutions, Lead Generators, and Marketing and Sales organizations.</p>
Other important information	
See attached page for important state-specific disclosures.	

**FOR CALIFORNIA RESIDENTS:** In accordance with California law, we will not share information we collect about you with nonaffiliates, except as allowed by law. For example, we may share information with your consent or to service your accounts. See below for your right to limit our sharing among our affiliates.

**FOR NEVADA RESIDENTS:** We are providing you this notice pursuant to state law. You may be placed on our internal “do not call” list by calling 800-655-6303. Nevada law requires that we also provide you with the following contact information: Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington St. – Suite 3900, Las Vegas, NV 89101; 702-486-3132 – [BCPINFO@ag.state.nv.us](mailto:BCPINFO@ag.state.nv.us).

**FOR VERMONT RESIDENTS:** In accordance with Vermont law, we will not share information we collect about Vermont residents with companies who are not affiliates, except as permitted by law, such as with your consent or to service your accounts. We will not share information about your creditworthiness with our affiliates without your authorization or consent but we may share information about our transactions or experiences with you with our affiliates without your consent.

### **Additional Rights for California Residents - Important Privacy Choices for Consumers**

**You have the right to control whether we share some of your personal information. Please read the following information carefully before you make your choices below.**

**You have additional rights under Federal law. See the form with the heading**

Name: \_\_\_\_\_ Account Number (if applicable): \_\_\_\_\_

Signature & Date: \_\_\_\_\_

## **“Facts – What Does Freedom Debt Relief, LLC do with Your Personal Information”**

### **Your Rights**

You have the following rights to restrict the sharing of personal and financial information with our affiliates (companies we own or control) and outside companies that we do business with. Nothing in this form prohibits the sharing of information necessary for us to follow the law, as permitted by law, or to give you the best service on your accounts with us. This includes sending you information about some other products or services.

### **Your Choices**

**Restrict Information Sharing With Companies We Own or Control (Affiliates):** Unless you say “No,” we may share personal and financial information about you with our affiliated companies.

NO, please do not share personal and financial information with your affiliated companies.

**Restrict Information Sharing With Other Companies We Do Business With To Provide Financial Products And Services:** Unless you say “No,” we may share personal and financial information about you with outside companies we contract with to provide financial products and services to you.

NO, please do not share personal and financial information with outside companies you contract with to provide financial products and services.

### **Time Sensitive Reply**

You may make your privacy choice(s) at any time. Your choice(s) marked here will remain unless you state otherwise. However, if we do not hear from you we may share some of your information with affiliated companies and other companies with whom we have contracts to provide products and services.

**To exercise your choices do one of the following:**

- (1) Fill out, sign and return this form to us using the envelope provided (you may want to make a copy for your records);**
- (2) Call this toll-free number: 800-655-6303**
- (3) Reply electronically by contacting us through the Internet at [support@freedomdebtrelief.com](mailto:support@freedomdebtrelief.com)**